


# Arts and Science Council - Culture Blocks

EPIC COMMUNITY IMPACT PROJECT
DELIVERED BY JABIAN CONSULTING

## Connecting communities with responsive arts, science, and history experiences

**Problem**: The Culture Blocks team knew they would benefit from improved business process, but did not have the time to dedicate to the research needed.
**Solution**: Apparo matched Culture Blocks with a volunteer team from Jabian to assess their current processes and provide recommendations for improvement.
**Nonprofit Team:** Eboni Lewis, Adam Santalla Pierce, Megan Walsh, Holly Whisman
**Volunteer Team:** Gokhan Guley, Marie Louden, Michael Ojo
**Epic Volunteer Change Agent:** Jon Phillips

### Perfectly Timed Support

> *I keep thinking how wonderful it is that we made these changes. They have been a godsend. Otherwise, we would be overwhelmed and that would have a negative impact on the program. Now we have the time to focus on making smart decisions with our budget, programming enhancements and emergency response."*

– Eboni Lewis, Culture Block, Program Dir.

### Giving Back to the Community Using Workpace Skills

> *I love being able to give back to my community by taking knowledge and skills that I developed in large corporate settings and through my entrepreneurial initiatives and freely giving it away to a nonprofit. As a volunteer with Apparo, you can have such a huge impact by helping nonprofits think through changes to their work flows and processes. Helping them streamline their work takes the technology burden off and frees their time to focus on their mission of support to the community.* – Jon Philips, Volunteer Epic Change Agent

### Outcomes + Community Impact

- Increased time to spend in communities being served, understanding their needs and measuring impact of programs, due to nearly ***2/3 time reduction*** on funding application review process
- Improved budgeting capabilities and relationship with program funder
- Increased grant applicant satisfaction due to improved communications and speed in responding to funding requests



### Key Highlights from a Meaningful Volunteer Opportunity

> *Getting to meet culture providers in Charlotte and witness their passion for their talents & community first-hand, the contagious excitement for the Culture Blocks project coming from the ASC team and last, but not least, helping ASC further digitize the Culture Blocks experience, hopefully providing the needed lift in throughput and an overall improved experience for all parties involved!"*

- Marie Loudin, Volunteer

**95 hours**
Time dedicated by Apparo + volunteers

**$14,250**
Project market value

**17x**
Return on nonprofit investment