

JazzArts Charlotte

EPIC COMMUNITY IMPACT PROJECT SNAPSHOT
DELIVERED BY CAPTECH & DIVERGENT IT CONSULTING
G.A.I.N. - POWERED BY LOWE'S- SHAREPOINT MIGRATION PHASE

Enriching our community through music education, live performances, and musician support

Problem: Lack of business process protocols were slowing down JazzArts staff in their ability to fulfill their mission.
Solution: JazzArts applied for and was selected to participate in the inaugural G.A.I.N cohort. In this phase of their journey, they were matched with volunteers from CapTech and Divergent IT Consulting who set up their new SharePoint site, implemented the file structure and guided JazzArts in data clean up and migration of files to the new site.
Nonprofit Team: Ron Baldwin, Lonnie Davis
Volunteers: Justin Bonaparte (CapTech), Matthew Galimi (Divergent)
Epic Change Agent: Jonathan Philips

NEXT IMPORTANT STEP

"Our volunteers have been awesome. Matt and Justin were very patient with us. Everyone on our team was ecstatic and really appreciates them. This is another important step in our G.A.I.N. process and improving the way we work through technology." Ron Baldwin, CFO & COO, JazzArts Charlotte

ANTICIPATED NONPROFIT + COMMUNITY IMPACT

By helping JazzArts free valuable time (at reduced cost), they can focus on strengthening their organization through:

- Spending more time on fundraising and enhancing use of their CRM
- Delivering virtual content to customers
- Working efficiently with volunteers with no added expense



OPENNESS AND WARMTH

"What I enjoyed about the project has been working with an organization that wants to continually grow and make their IT environment better. When I have volunteered in the past I have been advised to stay in my lane and not make recommendations. On this project the recommendations I made were received with openness and warmth." - Matthew Galimi, Volunteer

51 hours

Total time dedicated to this project by the volunteer and Apparo team

$7,650

Market value of this project