

Shepherd's Center of Charlotte

COMMUNITY IMPACT PROJECT SNAPSHOT
G.A.I.N. - POWERED BY LOWE'S- SHAREPOINT MIGRATION
SPONSORED BY NTT

Creating connections for seniors to reduce the negative impact of social isolation

Problem: Slow hardware/internet connections and lack of training in Microsoft Office products were hindering Shepherd's Center of Charlotte's (SCC) ability to fulfill their mission

Solution: SCC applied for and was selected to participate in the inaugural G.A.I.N cohort. In this phase of their journey, they were matched with a volunteer team from AmerisourceBergen who set up their new SharePoint site, implemented the file structure and guided SCC in data clean up and migration of files.

Nonprofit Team: Holly Whitfield
Volunteers: Venkat Nadimuthu, Cathleen Summey
Epic Change Agent: Bilal Soylu (Xcoobee)

MORE EFFECTIVE AT MISSION

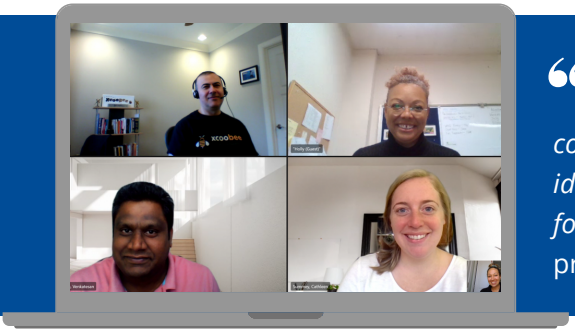
"The increased efficiency generated here will help us engage our board and employees so we can be more effective at fulfilling our mission.

All of our volunteers were great. They were very consistent and made our migration process very easy and quick. It's amazing that Apparo has these volunteers who are so engaged. It's a really good model." - Holly Whitfield, Exec Dir, SCC

- Improved access to documents for Board
- Improved ability to collaborate across the organization
- Streamlined approval process
- Decreased risk

ANTICIPATED NONPROFIT + COMMUNITY IMPACT

Through efficiencies generated in this project, SCC leadership will have more time to focus on fundraising and expansion of programming to new sites, allowing them to ***increase the reach of their services to a broader group of seniors, helping them create social connections and overcome the risk of isolation that is especially prevalent during this pandemic.***



A PLEASURABLE, COLLABORATIVE EFFORT

"It was such a collaborative effort from the beginning with each member contributing to resolution and solution development. Holly was so receptive to new ideas, patient with challenges, and eager to learn how to manage the solution moving forward. It was a pleasure all around!" - Cathleen Summey, Amerisource Bergen, project volunteer

66 hours

Total time dedicated to this project by the volunteers and Apparo team

$9,900

Market value of this project